



## Northwest Notes

Newsletter of the  
Pacific Northwest Chapter of the Medical Library Association

Volume 13, Number 4

July-September 1992

### House Funds NLM \$1.8 Million Below President's Request.

Susan Long, PNC Governmental Relations Committee

The House of Representatives has failed to meet the President's request for funding at NLM for the first time. In his fiscal year 1993 budget, President Bush requested \$108.6 million for programs at NLM but the House Appropriations Committee only provided \$105 million. Because the President's request was not met, vital programs, including Outreach, are in serious jeopardy of being curtailed or cut. In the next few weeks, the Senate Appropriations Subcommittee on Labor, Health and Human Services and Education will be considering similar legislation to fund programs at NLM. By meeting the President's budget request and appropriating \$108.6 million for programs at NLM, the Senate can prevent programs from being cut.

Several Senators from the Northwest are members of the subcommittee that will be working on this legislation: **Hatfield (OR), Adams (WA), Gorton (WA), and Stevens (AK);** as well as Harkin (IA), Byrd (WV), Hollings (SC), Burdick (ND), Inouye (HI), Bumpers (AR), Reid (NV), Specter (PA), Rudman (NH), Cochran (MS), Gramm (TX).

Please contact your Senators who serve on the Appropriations Subcommittee and urge that they support funding that, at the very least, meets Bush's budget request and appropriates \$108.6 million for programs at NLM. With 4 senators on this

### PNC 1992 Executive Board

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Please see **NLM Funding**, Page 3



## Message from the Chair

Dolores Judkins, Chair; Oregon Health Sciences University, Portland, Oregon

The Medical Library Association recently published a document entitled "Platform for Change" [story on page 3 — Ed.] This document looks at the skills and knowledge that will be needed beyond the year 2000, and how they should be acquired. The PNC Board is currently working on a new Map for our chapter, and the "Platform for Change" will be a key ingredient in the Map.

A major component of the "platform" is continuing learning. In continuing learning professionals assume responsibility for directing themselves to

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*... the "Platform for Change" will be a key ingredient in [our new chapter] Map....In continuing learning, professionals assume responsibility for directing themselves to increase competence and improve professional performance....*

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increase competence and improve professional performance. There are a number of ways that in PNC we can help with this learning, and the PNC Board needs to have your input. Since we are such a large region, it is hard for people to get to continuing education classes usually held in Seattle or Portland. We need to come up with alternatives for CE classes and we need your help to know what those alternatives could be.

You can obtain copies of the "Platform for Change" by calling MLA; and copies will be available at the PNC meeting in Vancouver. Please read the document (it's only 30 pages long) and come to the business meeting in

Vancouver with your ideas. For those not attending the meeting, call, write, or e-mail your ideas to a board member or a member of the Continuing Education committee. We need your input to know in which direction PNC should be going for the next five years. PNC is your organization, so let us know what you want.

## MLA Gerontology Interest Group Established

The MLA Interest Group on Gerontology and Geriatrics held its first meeting at the MLA Annual Meeting in Washington DC in May. In attendance were librarians from the US and Canada's gerontology libraries, including the USC Andrus Gerontology Research Center, the Alzheimer's Association, the National Council on Aging, the American Association of Retired Persons, and many others. The interest group's principal objective is to serve as a forum for librarians to discuss issues relevant to gerontology/geriatrics libraries and collections.

Among the group's activities in Washington DC were a tour of the AARP's library, which featured a presentation on the AgeLine database, and a tour of the National Council on Aging's library, which included a presentation on the production of Abstracts in Social Gerontology: Current Literature on Aging.

Next year's meeting will be held at the MLA Annual Meeting in Chicago, and will include a planned tour of the National Resource Center on Alzheimer's Disease. For more information on this Interest Group, contact **Janet Heekin**, Gerontology Research Centre, Simon Fraser University, 515 W. Hastings St., Vancouver, British Columbia, V6E 3K5, Canada. Phone 604/291-5064; fax 605/291-5066; Internet: heekin@sfu.ca.



## Calls for Nominations

### Friends of the NLM

The Friends of the National Library of Medicine proudly announce the First Annual Michael E. DeBaKey Library Services Outreach Award. This newly created award will honor an outstanding librarian or library program in the area of outreach to rural, unaffiliated or underserved medical populations. The prize is \$1,000 plus air and lodging to attend the 1993 Friends Patron Dinner in Washington DC. Applications are due November 1, 1992. For more information and an application form, please write to Friends of the NLM, 1555 Connecticut Ave. N.W. #200, Washington DC 20036.

### Hospital Libraries Section

The Hospital Libraries Section (HLS) Professional Recognition Committee is seeking nominations for Professional Recognition Awards which will be given to outstanding HLS members in the following four categories: Leadership, Technological Innovation, Publications, and Research. To qualify, the nominee must be a member of HLS, and the recognition must involve hospital library functions or leadership. Unique or innovative activities, publications, research projects, grant proposals, poster sessions, new uses for software, user aids — all these and more qualify for consideration. To nominate yourself or a deserving colleague, contact Carole Gilbert, Chair, at 313/424-3293 for a nomination form.

## Automation Survey

There is a survey from the Automation Committee inserted in this issue of Northwest Notes. Please take a moment to fill it out so that the Automation Committee will know how to plan its offerings to best meet all of our needs!



## NLM Funding - from Page 1

committee from our region, our letters are especially important! **WRITE or CALL!**

Please address letters and/or phone calls to:

The Honorable \_\_\_\_\_  
United States Senate  
Washington DC 20510

or phone: 202/224-3121 (ask for your senator)

Thank you for your letters. If you have questions, call me or any other PNC/GRC committee member (Wykoff, Pringle, Horner, van den Top) or Mary Langman at MLA Headquarters (312/419-9094).

## Pollution Prevention

**Pollution Prevention Library Talk**, a newsletter published by the Pacific Northwest Pollution Prevention Research Center (PPRC), is available free of charge to individuals operating libraries or information centers which include pollution prevention material. If you are interested in more information, please contact Pamela Worner, PPRC, 1218 Third Avenue, Suite 1205, Seattle, WA 98101 3021; phone 206/223-1151.

## 1992 Committee Chairs

**Archives:** Janet Schnall  
**Bylaws:** Jan Schueller  
**Education:** Kathy Nelson  
**Governmental Relations:** Susan Long  
**Library Automation/Technology:** Peggy Baldwin  
**Membership:** Leza Hamby  
**Program:** Jim Henderson  
**Publications:** Valerie Schultheiss  
**Research:** Marcie Horner  
**Nominating:** Jeri van den Top

## People and Places

**Judith Bendersky**, librarian at the Alaska Native Medical Center in Anchorage, has a new fax number. It is 907/257-1895.

**Lora Seaboldt** is the new librarian at Columbus Hospital in Great Falls, Montana.

**Susan Long**, Medical Librarian, Kalispell Regional Hospital, Kalispell, Montana, and **Suzy Holt**, Director, Library Services, Shodair Hospital, Helena, Montana are among the participants in "Information STAT: Rx for Hospital Quality", to be broadcast October 22 and November 5 (see story elsewhere in this issue). Congratulations!

The **Billings (Montana) Clinic Library** has a new fax machine and number: (406)238-2253.

**Scholarship Winner in Northwest:** Belated congratulations are due to **Heidi Ann Heilemann**, library technician at the Arnold Library, Fred Hutchinson Cancer Research Center, Seattle, Washington. Heidi was granted the MLA Scholarship at the 1992 MLA Annual Meeting. Each year, MLA sponsors a scholarship in the amount of \$2,000 to be given to a student in an ALA-accredited library school with at least one half of the requirements of the program to finish in the year following the granting of the scholarship. Heidi is seeking her master's degree in librarianship from the University of Washington. Nice work, Heidi!

**Swedish Medical Center/Ballard**, Seattle, Washington, now has its own fax machine. The number is: (206)781-4793.

**Physio-Control**, Redmond, Washington, has a different fax number than the one published in the Region 6 Directory. The correct number is 206/867-4121.

**Joan Gerteis**, formerly with Maxwell Online as their BRS Search Service Representative for the Western United States, has accepted a new position as a Technical Information Specialist with the Kaiser Foundation Health Plan Information Resource Center in Oakland, California.

## Jane Belt Retires

By Kathy Wagner, St. Peter Hospital, Olympia, Washington

Jane Belt, the first librarian at Heminger Health Sciences Library at Central Washington Hospital, Wenatchee will be retiring on September 4, 1992 after over 25 years of service. Jane was truly one of the pioneers of active networking in this region. Even before the creation of the Washington Medical Librarians' Association, she maintained close relationships with the public and school libraries in her area and was very interactive with the Washington State Library, as well as maintaining ties with other health sciences libraries. Her belief in the need to collaborate with others in her field for the ultimate benefit of the patron has always been one of Jane's first priorities. During this time she served on the Washington State Advisory Committee. She has also served as chair of PNC/MLA and was an active member of the Medical Library Association throughout her career.

Jane was among the original group of librarians who determined the need for an organization, which became WMLA, that would function as a forum to meet the diversified needs of the hospital and health sciences librarians of this state and would promote the cooperative efforts that we all tend to take so for granted now. She was the second president of WMLA and the first librarian to receive the WMLA hospital librarianship award.

We will all miss Jane's generous contributions of delicious Washington apples at our various functions. However, more importantly, her dedication to active cooperative ventures and willingness to help promote those projects will be missed. All Washington librarians wish Jane success in any new undertaking she might choose and happiness in the future.



## "Information STAT: Rx for Hospital Quality"

A two-part satellite broadcast, "Information STAT: Rx for Hospital Quality," originating from Washington D.C. in the mornings of October 22 and November 5, will address the critical role that information services can play in improving hospital quality and cost-effectiveness.

The last decade has seen a tremendous increase in the number and breadth of useful and affordable biomedical information services, from literature-based databases, to factual databanks, to expert consulting systems. Many of them are supported with taxpayer dollars, including MEDLINE and some 40 other bibliographic and factual databases available from the National Library of Medicine (NLM). If readily available and consulted as needed, these services can help to diagnose infrequently seen diseases, to identify new therapeutic options, to avoid unnecessary procedures, to select less expensive equipment, and to identify recently issued clinical practice and hospital service guidelines.

To promote a better understanding of the contribution these information services can make to hospital quality and efficiency, the National Library of Medicine is organizing two satellite broadcasts receivable at 8,000 hospitals in the United States, Canada, and Mexico. The broadcasts will feature video segments of innovative hospital library programs from around the country, and discussions of the role of hospital based information services involving leading hospital administrators, health professionals, and health science librarians. They will also address the need to link computer-based patient record systems to other information resources (the "IAIMS" concept) and to connect hospitals to the emerging National Research and Education Network (NREN).

The broadcasts are sponsored by the National Library of Medicine, the Medical Library Association, and a number of other organizations involved in dissemination of health-related information. Hospitals are encouraged to make arrangements to receive the broadcasts for viewing by the hospital's administrators, medical and nursing staff, departmental managers, and other interested parties. There is no charge for receiving the programs or for arranging the satellite downlink. Videotapes of the program will be available for purchase following the broadcast.

To obtain information about how to arrange to receive the broadcasts, the hospital's satellite or audiovisual coordinator should contact the Regional Medical Library at 1-800-338-7657. Individuals interested in attending the broadcast who do not have access to a satellite downlink facility may wish to contact the Chief of Library Service at their nearest VA Medical Center. These Centers have been encouraged to welcome community participation as space permits.

## Messages from the RML

1. The Internet domain host name for the MEDLARS computer with MEDLINE and the other ELHILL-based databases is MEDLARS.NLM.NIH.GOV. The IP number is 130.14.10.200.

The domain name for the TOXNET system is: TOXNET.NLM.NIH.GOV and the IP number is 130.14.19.1; installation and testing of TOXNET on the Internet continues so access may not yet be available at the time of this writing.

2. MEDLARS Management Section now has two addresses on the Internet where those in need of MEDLARS User Support may address messages. Send questions on GRATEFUL MED to: gmhelp@gmedserv.nlm.nih.gov; send other online access MEDLARS questions to: mms.nlm.nih.gov.

3. Of note particularly to those librarians engaged in outreach and other related activities (or those located in institutions remote from local telecommunications—Telenet, Tymnet, CompuServe numbers for accessing NLM databases):

To comply with federal regulations, toll-free (no local network phone numbers) access to NLM databases will be provided by AT&T effective September 30, 1992. NLM toll-free ("1-800") access now provided by CompuServe, Telenet (SprintNet), and Tymnet will be discontin-



ued at that time. All toll-free users will receive individual notification including the new phone numbers and procedures.

## Lifenet

From the RML

Early this summer the RML sent a message to all PNC Codes describing a free method for accessing the Internet called LifeNet. LifeNet is a network available to all those working in the life sciences including health sciences librarians. MLA headquarters has also been encouraging access to LifeNet through MLA with their IN-MLA promotion. The LifeNet System has recently sent out the following announcement:

The LifeNet system has become very popular, and as a result become very difficult to administer properly. Because of this, we are forced to suspend the acceptance of all new LifeNet account requests effective immediately (August 26th, 1992). Any new account request received by the LifeNet Administrator prior to COB August 27th will be processed.

We anticipate that the suspension will be lifted sometime after January 1st, 1993; at which time a new policy for granting new LifeNet accounts will be implemented.

If you have not yet received your LifeNet account it may be held up in this administrative difficulty. Be patient, or try again after the new year.

## MLA Money Available CE Activities

MLA provides modest support for continuing education activities. The purpose of these awards is to provide members with the opportunity to increase their competence in the theoretical, administrative, and/or technical aspects of health sciences librarianship. Awards range from \$100 to \$500 and more than one award may be granted in a year. The CE Award Jury (3 MLA members) evaluates all applications and makes recommendations on funding. The awards are granted twice a year. Applications must be submitted to the CE Jury Chair by October 1, 1992 or by February 1, 1993 on the MLA Continuing Education Application form, which can be obtained by calling MLA headquarters (312/419-9094). Completed applications should be sent to this year's jury chair on or before the deadline dates. 1992/93 Jury Chair: Judy C. Neff, Inhalation Toxicology Research Library, PO Box 5890, Albuquerque, NM 87185; 505/845-1048; fax 505/845-1233.

## MLA Research, Development, and Demonstration Project Grants

The Medical Library Association provides grants for research, development, and dem-

onstration projects. The purpose of these grants is to provide modest support to projects that explore issues of potential benefit to health sciences librarianship and/or the goals of MLA. Grants range from \$100 to \$1000. A maximum of two grants, for a total of \$1000, may be made each year. Grant applications must be received by February 1, 1993.

Applicants must hold a graduate degree in library science, be a practicing medical librarian with at least two years of professional experience, be an individual member of the Medical Library Association, and be a citizen or permanent resident of the United States or Canada.

For applications or further information, contact the Professional Development Department, MLA, 312/419-9094.

## Pro-Cite Classes Offered

Peggy Burt, Providence Medical Center, Seattle, will be teaching a series of classes on Pro-Cite 2.0. All classes will be held in the Learning Center/Library at Providence Medical Center in Seattle, Washington. Cost for the classes is \$150 for full day session, \$75 for half day session. The classes are open to anyone. Dates for the classes are: **October 28** - Full Day - IBM Pro-Cite 2.0 8:30 - 3:30; **November 4** - Half Day - Update for Experienced Users - New Features of IBM 2.0 8:00 - Noon. Contact Peggy at 206/320-2426 for more information.



## Calendar of Events

September 30-  
October 2

**The Pacific Spirit: Information Without Boundaries.** 1992 PNC/MLA Annual Meeting, Vancouver, British Columbia.

October 14-17

**NorthWestNet Annual Meeting**, Portland, Oregon. Contact Marvin Dunn, 503/777-7539, or Schelle Gislason, 206/562-3000 or internet: schelle@nwnet.net.

October 18-21

**Building Partnerships in Community Health through Applied Technology**; International Conference: Information Technology in Community Health. Victoria, BC. Contact Dr. Malcolm MacLure, School of Health Information Science, University of Victoria, PO Box 1700, Victoria, BC, Canada V8W 2Y2.

October 19-21

**Taking a Chance on the Future**, 1992 Joint Meeting of the Medical Library Group of Northern California and Nevada. Contact Dorrie Slutsker, 415/540-4517.

October 30

**Regional Advisory Committee Meeting** for the National Network of Libraries of Medicine, Pacific Northwest Region. University of Washington, Seattle.

November 8-11

**Supporting Collaboration**, 1992 Symposium on Computer Applications in Medical Care (SCAMC), Baltimore, MD.

May 14-20, 1993

**MLA Annual Meeting**, Chicago, IL.

May 19-26, 1994

**MLA Annual Meeting**, San Antonio, TX.

## Call for Papers

The Program Committee of the Hospital Libraries Section invites submission of papers for presentation at the section's contributed papers session at the 1993 MLA Annual Meeting in Chicago, IL on May 18, 1993. The theme of the session will be "Variations on a Theme: Value-added Services in Hospital Libraries."

By nature, librarians are service-oriented. The addition of value-added service means taking those extra steps to promote the highest customer satisfaction and loyalty while contributing to the organization's continuous quality improvement. Papers may report innovative practices or research findings. Suggested topics include but are not limited to: The role of the hospital librarian in quality filtering scientific information; customized resources and services appropriate in the hospital library setting; value-added services necessary to

respond to JCAHO's Agenda for Change; anticipating impending changes in information transfer and exploiting them to our advantage; exploring a new paradigm of librarianship in hospital libraries.

Submit abstracts of 250 words or less, double-spaced on 8 1/2" x 11: white paper. Indicate primary author's name, address, and daytime telephone number. Send the abstract to Kay E. Welik, St. Joseph's Hospital and Medical Center, Health Sciences Library, PO Box 2071, Phoenix, AZ 85001.

The deadline for abstract submission is November 1, 1992. Notice of preliminary acceptance will be made by December 31, 1992. Copies of final papers must be submitted by March 15, 1992. The presentations will be approximately 15 minutes in length.

## Platform for Change

**Platform for Change**, the recently published educational policy statement of the Medical Library Association, will be a focus for association activities this year. The statement presents the association's view of the changing health information environment and its impact on the knowledge and skills needed by information professionals. It emphasizes the individual health sciences librarian's responsibility for continuing professional development, and it calls for partnerships among educational providers, with a leadership role for MLA in fostering dialogue and cooperation. Platform for Change challenges individuals, MLA, employers, library and information science education programs, the National Library of Medicine, and others to share responsibility for professional development, and it recommends roles for each of these groups.

Publishing Platform for Change is a significant milestone, but it is not an end in itself. The next stage is to implement an action plan for encouraging individuals and educational providers to assume expanded roles and to work as partners. The ultimate goal is a reshaping of the roles of the health information profession and the knowledge, skills, and attitudes that information professionals will need to meet the challenges of the future.

The recommendations in Platform for Change need to be taken to a more specific level, and all components of MLA, including chapters, sections, and committees, will have the opportunity to discuss Platform for Change and help decide how to use it. The Task Force on Knowledge and Skills has been charged with working with other groups to develop a plan for implementing Platform for Change, including strategies for chapters to use. Suggestions may be directed to the task force chair, Fred Roper, Dean, College of Library and Information Science, University of South Carolina, Columbia, South Carolina 29208. Platform for Change was distributed



## Finding the Figures

The Seattle Area Hospital Library Consortium is happy to present the class: "Finding the Figures: An Introduction to Selected Health Related Statistical Sources", developed and taught by **Lou Pray** and **Janet Schnall** of the University of Washington.

This is a repeat of the popular course first offered at the 1992 WMLA meeting. The course is team taught, and participants are given an opportunity to look at a wide variety of statistical sources. An excellent annotated bibliography is provided with the course. Evaluations were extremely positive when the course was offered at WMLA and those of us who took it highly recommend the course.

The cost of the class is \$35.00, and the class size is limited to 25. The class will be held on Friday, October 23rd from 9:00-12:00 noon at the University of Washington Health Sciences Library and Information Center in Teaching Room T-340 (2nd Floor of Library).

Please make checks payable to SAHLC and send to Betty Jo Jensen, Evergreen Hospital Medical Center, Health Sciences Library, 12040 NE 128th Street, Kirkland, WA 98034. Registration deadline is October 16, 1992. Parking is tight, so you may want to carpool, or take the bus. Limited paid parking is available on campus.

If you have other questions about the class, please call Peggy Burt, Providence Medical Center, at (206) 320-2426.

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to attendees at the 1992 Annual Meeting in May, and to those who have an interest in the education of health sciences librarians. Individual or bulk copies are also available at the MLA Booth at Chapter Meetings [and this applies to our chapter meeting at the end of this month — Ed.] or by contacting Reneta Webb at MLA Headquarters.

## "Let's Get Real": Patient Education Conference

Many health care workers are struggling with the how to's of mainstreaming patient education into care delivery. This conference, to be held at Providence Medical Center, will look at ways health care is meeting this challenge. Organizational redesign, physician and hospital linkages, multidisciplinary case management, consumer health library services, telephone nurse consulting and video outreach programs will all be discussed.

**"Let's Get Real: Mainstreaming Patient Education Into Healthcare"**, scheduled for Thursday, November 19, 1992 in the Conference Center Auditorium at Providence Medical Center in Seattle, is an opportunity for healthcare providers and librarians alike to listen to speakers who have faced head on the challenges of patient education. The 7 hour workshop will be held between 8:30 am and 4:00 pm. Cost for the conference will be \$50.00. Lunch will be served.

**Mark Scott**, President of Mid-Columbia Medical Center in The Dalles, Oregon, will be the first keynote speaker. Mid-Columbia Medical Center is one of five Planetree sites in the United States - the only rural hospital selected and the only hospital to implement the Planetree philosophy hospital-wide. Planetree is a philosophy of care designed to humanize, personalize and demystify healthcare. Patient education is an integral part of the Planetree philosophy, further evidenced by the fact that the Medical Center, under Mark Scott's leadership, has remodeled a Victorian home in downtown The Dalles to accommodate the Planetree Health Resource Center Library.

**Steve Overman, MD**, formerly Chief-Resident in Internal Medicine at the University of Washington Medical Center and currently a rheumatologist in private practice in Seattle, WA, will be the another keynoter. Dr. Overman has had a long standing commitment to patient education, as evidenced by the fact that he visited the original Planetree Resource Center in San Francisco. Additionally, he is currently using the services of one of his patients to organize and review the vast array of materials he makes available to patients. The title of his presentation is "The Bigger Picture: Physician and Hospital Linkages."

**Kathleen Bower**, from the Center for Nursing Case Management in Boston, Mass., will be the last keynote speaker. Ms. Bower will discuss integrating patient education into multidisciplinary case management. Kathleen Bower recently published **CASE MANAGEMENT FOR NURSES** and is currently acting as a consultant at the University of Washington Medical Center, helping the nursing staff to construct care maps.

**"Working Together: Community and Hospital Collaboration"** will be the title of a panel to be held in the afternoon. **Maureen Carleton**, Medical Librarian, King County Library System, **Sue Berryhill**, Telephone Consulting Nurse at Providence Medical Center, and a representative of the Early Childhood Telecommunications Project at the University of Washington will be the featured panelists.

In addition to the speakers and panel, there will be a Resource Fair, with displays of pamphlets, publications and services available from health care agencies in the Seattle area. Book, database and patient education vendors have been invited to exhibit their programs and collections in the exhibits area.

Participants will have the opportunity to attend tours of both the Horton Health Sciences Library Consumer Health Service and the Telephone Consulting Service at Providence Medical Center. For further information, contact Gail Pyper, Patient Education Coordinator, Providence Medical Center, 206/320-3791.



**Northwest Notes**  
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**News and articles are most welcome!** Please submit items via OnTyme or send them **on 5-1/4" diskette as ASCII files**. Short items (under one page) may be submitted to the Editor as typed copy. Please specify clearly that items are for the newsletter. Include your name, library, address, phone, and fax number (if available) with all submissions. Call or write for further details.

**The Editor reserves the right to edit submissions as necessary.**

**Deadline** for the remaining 1992 issue of *Northwest Notes* (subject to change) is October 30, 1992. Articles from *Northwest Notes* may be reprinted without permission; credit would be appreciated. Advertising information is available from the Editor.

To join the Pacific Northwest Chapter, send membership dues to:

Maryanne Blake                      **DUES: \$15.00 U.S.**  
Pacific Northwest Region, NN/LM    **\$18.00 Canadian**  
Health Sciences Library & Information Center  
University of Washington, SB-55  
Seattle, WA 98195

**MAKE CHECK PAYABLE TO PNC/MLA**

Your Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

(You may use home or work address)

Circle those that apply: **Renewal New Member**

Membership type requested:

**Individual Institutional**

Are you a member of the Medical Library Association?

**Yes No**



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PNC/MLA

Automation

Questionnaire

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In order for the PNC/MLA Automation Committee to do the best possible job offering classes and other learning opportunities for the membership we would appreciate your response to the following questions. Feel free to make copies for other staff members in your library. We would appreciate a response by September 30th sent to Peggy Baldwin, Medical Library, Providence Medical Center, 4805 NE Glisan St, Portland, OR 97213 or bring your copy of the filled out questionnaire to PNC/MLA in Vancouver and give it to me or any other automation committee member. Thanks! Peggy Baldwin, committee chair

1. What kind of computer(s) do you have? (check as many as apply)

\_\_\_\_\_ IBM or compatible

\_\_\_\_\_ MacIntosh

\_\_\_\_\_ Other \_\_\_\_\_

2. What applications are you currently using in your library? Please give the name of the software.

Word Processing \_\_\_\_\_

Database Management \_\_\_\_\_

Spreadsheet \_\_\_\_\_

Telecommunications \_\_\_\_\_

CD-ROM (Vendor & Databases) \_\_\_\_\_

Online catalog \_\_\_\_\_

Serials check-in \_\_\_\_\_

Integrated library system \_\_\_\_\_

Network \_\_\_\_\_

Other \_\_\_\_\_

3. What are the automation goals for your library in the next year or two?

4. What are the automation goals for your library in the next five years?

(see other side please)



5. What kind of support do you get from your data processing (information systems) department? (reliability, speed, expertise, etc.)

6. What areas of knowledge have you developed? Please explain.

Bulletin boards \_\_\_\_\_

Telecommunications \_\_\_\_\_

Programming \_\_\_\_\_

DOS \_\_\_\_\_

EDLIN \_\_\_\_\_

Networks (LANS, etc.) \_\_\_\_\_

Internet \_\_\_\_\_

Hypertext \_\_\_\_\_

Windows \_\_\_\_\_

Other \_\_\_\_\_

7. Considering your current areas of knowledge and the future needs for automation in your library, what do you wish you knew more about?

8. Do you have specific recommendations for classes or workshop that you would like offered?

9. What would you like to see the PNC/MLA automation committee accomplish? What could we do that would help you the most?

10. Your name \_\_\_\_\_ Title \_\_\_\_\_

Institution \_\_\_\_\_